

2024 Board of Commissioners Balanced Scorecard

Indicators, targets and scores - June 30, 2024

	On Track
	Needs Attention
	Starts in Future

	Key Indicator	Basis	Annual Target	YTD Actual	Comments
Stakeholder	S1 - Sustain Our Public Partnership				
	Board attendance at Tri-Commission Regional Stakeholder Meetings	Three times per year - update based on information from Commissioner Blue Books Target: 75% attendance at all meetings	75%	80%	Results through Q2 2024
	Attendance at quarterly Mid-C commissioners/managers meeting	Three times per year - update based on information from Commissioner Blue Books Target: 60% attendance at all meetings	60%	50%	Results through Q2 2024 (due to scheduling conflicts for various Commissioners)
Financial	F1 - Maintain Strong Financial Stewardship				
	Quarterly operating and financial review presented by management. Board checks for adherence to budgets, long-range plans, guidelines, principles, policies, and acceptable risk levels.	Quarterly update provided by District management within 45 days after quarter end or as soon thereafter as scheduling allows Target: 4 quarterly presentations by management completed on time with satisfactory content	4	2	<p>Quarterly Updates Energy Resources: 2/20, 5/6 Financial: 2/20, 5/6 Load Forecasts: 3/18, 6/17</p> <p>Generation and Transmission, Utility Services and Fiber and operating updates ongoing</p>
Internal	G1 - Ensure Effective Execution				
	Quarterly review of Board balanced scorecard status. The Clerk of the Board will review exceptions.	Quarterly review of Balanced Scorecard objectives & indicator results by Reporter. Target: 4 quarterly reviews	4	2	Q4 2023 report reviewed 1/22/24 Q1 2024 report reviewed 4/15/24
	Annual review of policies / strategic direction: internal controls, communications, regulatory compliance, enterprise risk management, network line extension and financial, etc.	Annual review of key District policies (reviewed through normal course of business) Target: 100% review of key board policies	ongoing	ongoing	Fiber Expansion: 1/26 Peshastin Water Dist: 2/5, 2/20, 3/18 AMI Opt-Out: 4/1, 6/17 PPB Program: 4/15, 5/20 Delegated Authority: 5/20 Public Safety Power Shutoff: 6/3
	Semi-annual evaluation of General Manager performance including communications of Board expectations.	Semi-annual review of General Manager along with communication of Board expectations. Target: 2 reviews	2	1	Annual Review completed 2/6/24
	Annual evaluation of General Counsel performance including communications of Board expectations.	Annual review of General Counsel along with communication of Board expectations. Target: 1 review	1	1	Annual Review completed 2/5/24

2024 Board of Commissioners Balanced Scorecard

Indicators, targets and scores - June 30, 2024

	On Track
	Needs Attention
	Starts in Future

	Key Indicator	Basis	Annual Target	YTD Actual	Comments
Internal	G2 - Approve Strategy & Business Planning				
	Annual review and revision, if needed, of Board Balanced Scorecard to provide foundation for the strategic goal setting process	Annual review/revision of Board Balanced Scorecard Target: 1 comprehensive review session	1		Anticipated completion at Fall Workshop
	Annual strategic planning goals reviewed and set	Annual review of strategic planning goals in preparation to support management's annual budget process. Target: 1 session	1		Anticipated deliverable of 50-Year Vision
	Annual District budget review and adoption	Annual budget adoption as presented by District management. Target: Adoption by December 10 (per Board Resolution)	1		presented for approval in December
	G3 - Responsible Board Representation				
	Board coverage in key regional/national association meetings (WPUDA, APPA, NWPPA, ENW)	Target: 60% for WPUDA for 3 attendees @ 7 meetings	60%	90%	Results through Q2 2024
		Target: 100% for APPA for 1 attendee @ 2 meetings	100%	350%	Results for APPA Legislative Rally and Annual Conference attendance (Additional attendees at APPA meetings for additional learning)
		Target: 60% for NWPPA for attendees @ annual conference	60%	20%	One of 5 Commissioners attended the annual conference
		Target: 100% for ENW for 1 attendee @ 4 quarterly mtg.	100%	50%	Results through Q2 2024 (Q1 missed due to miscommunication on rep change for 2024)
	Quarterly update based on information from Commissioner Blue Books.	Quarterly update based on information from Commissioner Blue Books. Target: 90% attendance.	90%	95%	Results through Q2 2024
	Attendance at regularly scheduled meetings	Quarterly update based on information from Commissioner Blue Books. Target: 90% attendance.	90%	95%	Results through Q2 2024
	G4 - Ensure Compliance				
	Board appoints 2 members to participate in audit committee (President, VP, and Secretary as alternate)	Annually board appoints 2 members to participate in audit committee. (Pres. & VP, Secretary Alternate) Target: 2 board members appointed	1		anticipated completion in December
	Annual internal audit committee report & annual update from Internal Auditor	Annual internal audit committee report reviewed & receive audit committee annual update from Internal Auditor Target: 1 Annual review	1	1	Completed 2/20/24

2024 Board of Commissioners Balanced Scorecard

Indicators, targets and scores - June 30, 2024

	On Track
	Needs Attention
	Starts in Future

	Key Indicator	Basis	Annual Target	YTD Actual	Comments
Enablers	E1 - Evaluate Governance Positions				
	Annual review/revision of Board Governance policy manual and the Code of Ethics	Annual review / revision of Board Governance policies Target: 1 annual review	1	1	Policy revisions adopted 1/22/24
	Annual review of Group agreement	Annual review Target : 1 Annual review	1		Anticipated to be replaced by governance policies
	E2 - Continuously Improve board Member Skills				
	Development of annual training plan and budget	Annually review and update training plan to be used for budget preparation. Target: 1 annual review of plan	1		Anticipated completion at Fall Workshop
	Review and update annual training program for newly elected board members	Annually review and update training program for newly elected board members. Target: 1 annual review of program	1	1	Completed 5/3/24

BOARD of COMMISSIONERS
Scorecard Matrix

Assignment Key:

Delegate

Alternate

	Date	Garry	Randy	Carnan	Steve	Kelly	Qtr Attend	Qtr # Mtg	Target %	Actual %
S1 - Tri Commission Regional Stakeholder Meetings (held 3 times per year)										
Meeting 1 (Jan-Apr)	3/26		1	1	1	1	4	5	75%	80%
Meeting 2 (May-Aug)							0		75%	-
Meeting 3 (Sept-Dec)							0		75%	-
Total by Commissioner:		0	1	1	1	1	4	5	75%	80%
% by Commissioner:		0%	100%	100%	100%	-				

	Date	Garry	Randy	Carnan	Steve	Kelly	Qtr Attend	Qtr # Mtg	Target %	Actual %
S1 - Mid-C Commissioner / Manager Meeting (held 3 times per year)										
Meeting 1 (Jan-Apr)	3/19			1		1	2	5	60%	40%
Meeting 2 (May-Aug)	6/18		1	1		1	3	5	60%	60%
Meeting 3 (Sept-Dec)							0		60%	-
Total by Commissioner:		0	1	2	0	2	5	10	60%	50%
% by Commissioner:		0%	50%	100%	0%	100%				

	Date	Garry	Randy	Carnan	Steve	Kelly	Qtr Attend	Qtr # Mtg	Target %	Actual %
G3 - Responsible Board Representation										
Attendance at key regional and national association meetings										
WPUDA - Jan	Jan			1	1	1	3	5		60%
WPUDA - Feb	Feb	1	1	1	1	1	5	5		100%
WPUDA - Mar	Mar	1	1	1	1	1	5	5		100%
1st Quarter Year to Date							13	15	60%	87%
WPUDA - Apr	April	1	1	1	1	1	5	5		100%
WPUDA - May	no mtg						0			-
WPUDA - June	June						0			-
2nd Quarter Year to Date							18	20	60%	90%
APPA - Leg Rally	Mar	1	1		1	1	4	1		400%
APPA - Annual Conference	July	1	1			1	3	1		300%
Year to date							7	2	100%	350%
NWPPA - Annual Conference	May	1					1	5		20%
Year to date							1	5	60%	20%
Energy Northwest	Jan						0	1		0%
Energy Northwest	April					1	1	1		100%
Energy Northwest	July						0			-
Energy Northwest	October						0			-
Year to date							1	2	100%	50%

	Date	Garry	Randy	Carnan	Steve	Kelly	Qtr Attend	Qtr # Mtg	Target %	Actual %
G3 - Responsible Board Representation										
Attendance at Regularly Scheduled meetings										
Board Meeting	1/8	P	P	1	1	1	3	5		
	1/22	1	1	1	1	1	5	5		
	2/5	1	1	1	1	1	5	5		
	2/20	1	1	1	1	1	5	5		
	3/4	1	1	1	1	1	5	5		
	3/18	1	1	1	1	1	5	5		
1st Quarter Year to Date							28	30	90%	93%
	4/1	1	1	1	1	1	5	5		
	4/15	1	1	1	1	1	5	5		
	5/6	1	1	1	1	1	5	5		
	5/20	1	1	1	1	1	5	5		
	6/3	1	1	P	1	1	4	5		
	6/17	1	1	1	1	1	5	5		
2nd Quarter Year to Date							57	60	90%	95%
Total by Commissioner:		11	11	11	12	12				
% by Commissioner:		92%	92%	92%	100%	100%				

Attendance Key:

Business Leave	B
Personal Leave	P
Medical Leave	M
Attended by Phone	

BOARD of COMMISSIONERS
Scorecard Matrix

Date Garry Randy Carnan Steve Kelly

INFORMATIONAL ONLY - NOT TO BE REPORTED ON THE QUARTERLY REPORT

G3 - Responsible Board Representation

Attendance at Special meetings

Mtg w/Commissioners Overbay & Etherington	1/3	1				
WPUDA Net Metering Workshop	1/3			1	1	
Elected Women's Luncheon	1/4					1
Mtg w/Commissioners Gering & DeRock	1/5			1		1
Mtg w/Entiat and Chelan Mayors	1/5					1
Upper Valley Commissioners Mtg	1/15				1	
Peshastin Water Community Meeting	1/17				1	
WPUDA Legislative Call	1/18					1
OPPD Site Visit	1/22-25		1		1	
WPUDA Legislative Call	1/25					1
Chamber Business After Hours - PUD hosted	1/25			1		
Board Workshop	1/26	1	1	1	1	1
Line Crew Visit	1/29			1		1
Quarterly Audit Meeting	1/29		1		1	
Board Workshop	2/6	1	1	1	1	1
APPA Policy Makers Call	2/8	1				
Mtg w/State Auditors	2/12		1			
Mtg w/Rep. Steele	2/14					1
Upper Valley Commissioners Mtg	2/23		1		1	
Ravenwing Property Tour	2/23			1	1	
Strategic Planning	2/29			1		
Mtg w/Audubon Society Reps	3/1		1			
Rocky Reach Tour	3/5				1	1
WPUDA Annual Conference Prep	3/6	1				
Rock Island Tour	3/6					1
WPUDA Awards Committee Mtg	3/8		1			
Chelan Valley Republican Women Mtg	3/8			1		
Mtg w/Commissioners Overbay & Etherington	3/13	1				
Dive Team Visit	3/13			1		
Douglas Hydrogen Facility Tour	3/19					1
APPA Policy Makers Call	3/21	1				
Site Visit with Staff	3/22			1		1
Audit Committee	3/25	1			1	
Regional Water Meeting	3/26			1		
Mtg w/Commissioners Overbay & Etherington	3/27	1				
Upper Valley Commissioners Mtg	3/27		1		1	
North Shore Substation Tour	3/27					1
Chelan Douglas Regional Port Economic Dev. Mtg	3/28		1			1
Chelan Douglas Community Action Council	3/28					1
Entiat Forum	3/28					1

1st quarter

BOARD of COMMISSIONERS
Scorecard Matrix

Habitat Conservation Plan NNI Celebration	3/29		1	1	1	1
WPUDA low income workgroup	4/2			1		
Wenatchee substation tour	4/2					1
Mtg w/Commissioners Gering & DeRock	4/5			1		
Mtg w/Mayor Florea	4/5				1	
SMUD Site Visit	4/9-11				1	1
Meet w/Wenatchee School Newspaper rep	4/10		1			
WPUDA low income workgroup	4/11			1		
Mtg w/Mayor McCardle, Commissioner Gering	4/12					1
WPUDA low income workgroup	4/22			1		
Strategic Visioning & Strategy Partners Update	4/23	1	1	1	1	1
Mid-C legislative tour @ Grant PUD	4/24	1				1
Mid-C legislative tour reception	4/24	1	1	1	1	
Mid-C legislative tour @ Rocky Reach	4/25				1	
Mtg w/Commissioner Overbay	4/25	1				
Mtg w/Mayor McCardle, Mayor Swearingen	4/26					1
Rocky Reach tour w/Kyrgystan delegation	4/27		1			
Service Center tour w/Kyrgystan delegation	4/28		1			
Upper Valley Commissioners Mtg	5/3		1			1
Board Workshop	5/3	1	1	1	1	1
Mtg w/Commissioners Overbay & Etherington	5/8	1				
Rocky Reach and Rock Island Pool Patrol	5/9			1		
Elected Women's Luncheon	5/10					1
Meet w/Senator Hawkins	5/15					1
Service Center Celebration	5/16			1	1	
Board Workshop	5/17	1	1	1	1	1
Row & Paddle Club Dedication & Ribbon Cutting	5/18	1				
Mtg w/Mayor Florea	5/21	1	1	1		
APPA meeting procedure training	5/21	1				1
WPUDA Strategic Planning	5/22				1	
APPA Policy Makers Call	5/23	1				
WPUDA low income workgroup	5/23			1	1	
YMCA Facility Celebration	5/23		1		1	1
Wenatchee City Council	5/23					1
Tour Rock Island Cottages	5/24	1				1
Lake Wenatchee Safety Day	5/25		1			
NPPD Site Visit	6/4-5	1		1		
Vale Elementary PUD Student Award	6/13				1	
Wildfire Mitigation Community Meeting	6/18				1	
Wildfire Mitigation Community Meeting	6/19		1			
APPA Policy Makers Call	6/20	1				
Wildfire Mitigation Community Meeting	6/20		1	1		1
Upper Valley Commissioners Mtg	6/21		1		1	
Audit Committee	6/24	1	1			
Dispute Resolution Training	6/24-28					1
CFO Candidate meet & greet	6/26	1	1		1	
Meeting with Leavenworth Mayor	6/26				1	

2nd Quarter