

The Power of Knowledge Transfer

Ensuring Continuity in our
District

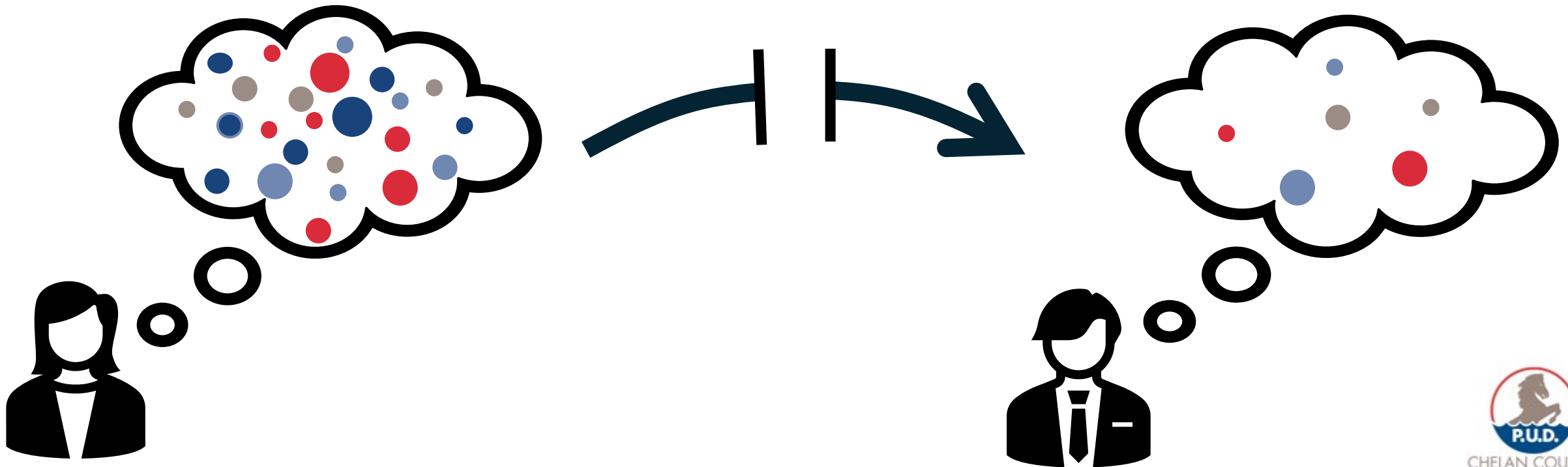
Abby Phipps

Safety & H&OP Minute



Why Knowledge Transfer is Critical

- Employees accumulate critical knowledge over time.
- Undocumented knowledge = gaps & risks.





Closing the Gaps: A Proactive Approach

- A structured process ensures critical insights are preserved.
- Establishing a system minimizes disruptions and operational risks
- Sharing creates consistency across the District over time.

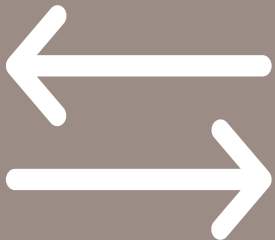




IDENTIFY



CAPTURE AND
PRIORITIZE



TRANSFER



SHARE AND STORE

Building a Reliable Knowledge Transfer System



CHELAN COUNTY

The Payoff

Why It Matters

Collaboration

Consistency

Succession
Readiness

Safety

Efficiency



“Knowledge is power. Knowledge shared is power multiplied.”
– Robert Boyce

Thank you

