

ADVANCED METERS



CHELAN COUNTY

FACT SHEET



Chelan PUD is Upgrading Electric Meters

In 2023, Chelan PUD started upgrading electric meters with new, more efficient technology. So far, we've installed about 50,000 advanced meters across Chelan County. Now, we're getting ready to complete the installation in Stehekin. The data from these new meters will play a key role in understanding energy use in Stehekin and will help us work together with the community to create long-term plans for a reliable power supply.

Benefits of Advanced Meters

- Identify peak energy usage to help customers with conservation strategies
- Faster outage detection and restoration, even when you're away
- More accurate billing with fewer estimated bills
- A foundation for future services, such as pre-payments, high-use alerts, and web-based energy-saving tools

Chelan PUD is partnering with a certified and experienced contractor who has completed similar installations across the U.S.

What Makes an Advanced Meter Different?

Unlike traditional meters, advanced two-way digital meters wirelessly transmit energy use and meter

alerts to Chelan PUD. They eliminate the need for manual readings, reducing the number of PUD visits to your property. Additionally, outages are automatically reported, leading to faster restoration times.

Who Will Install My New Meter?

A certified contractor, approved by Chelan PUD, will install your new meter. They will arrive in a vehicle marked with both the contractor and PUD logos and will provide identification upon request.

Will an Advanced Meter Cost Me More?

No. These are standard Chelan PUD meters, installed at no additional cost. They offer greater accuracy and lay the foundation for future tools that will give customers more control and convenience in managing their energy use.

Is My Personal Information Secure?

Yes. Chelan PUD is committed to keeping your personal information safe and secure. Advanced meters only transmit meter data—no personal customer information is shared. We follow cybersecurity best practices, including data encryption and isolation, to protect your privacy.

Questions?

chelanpud.org/advancedmeters

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