



WATER LEAK ADJUSTMENT FORM

Chelan PUD may allow for one leak adjustment credit per service address in a 2-year period due to leaks that were unknown to the customer, in excess of normal, seasonal average consumption, and that has been repaired. Approved billing adjustments are limited to Chelan PUD utility usage charges only; repair costs are not included.

Note: Payments or an arrangement to pay the balance due during the investigation period must be made to avoid delinquency charges and/or service disconnection.

Please complete the following information.

Customer Name: _____ Account # _____

Service Address: _____

Phone: _____ Email: _____

Property Owner Name: _____ Phone: _____

Date repaired: _____ Was the service address occupied at the time the leak occurred? Yes No

Provide a description of where leak was located and repairs made:

Send this completed form along with supporting documentation (pictures, receipts) to:

Chelan County PUD
Attn: Customer Relations Manager
PO Box 1231
Wenatchee, WA 98807-1231

For Office Use Only:

Date Received: _____

Adjustment Approved: Denied:

Adjustment Amount: _____

Adjustment Date: _____